



9300 W Bryn Mawr Ave
Rosemont, IL 60015

To whom it may concern,

I am writing this letter to express my utmost appreciation for the exceptional overnight cleaning service provided by Integrity Services. We have been using their services in the hotel for the past two years and I must say that we are extremely satisfied with their job. In fact, I called them after using their services back in Columbus, Ohio for over four years.

The team at Integrity Services is very professional, punctual and thorough in their work. Our guests have been constantly giving us positive feedback about the cleanliness of our hotel. The team ensures that every nook and corner of the hotel is spotless, creating a comfortable and hygienic environment for our guests.

Another great thing about their service is that they are very flexible and accommodating. We have had some emergency situations where we needed an immediate cleaning service, and they were always ready to help us out.

Furthermore, their team is very trustable and dependable. It is a comforting feeling that during the overnight hours you know you have partner that is cleaning everything from public spaces to back of house and they are working with integrity and care.

Based on my experiences, I would highly recommend Integrity Services to anyone looking for an overnight janitorial cleaning service for their hotel. Their commitment to quality service and customer satisfaction is truly remarkable.

Thank you once again for your outstanding service.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jason Gibbs", with a long horizontal line extending to the right.

Jason Gibbs

Director of Operations